

The Virginia Mason Institute (VMI) has transformed its systems to become widely regarded as one of the safest hospitals in the world. It transformed the care it was providing by looking at the Toyota Production System and manufacturing principles, making quality and safety its top priority. The result was the Virginia Mason Production System (VMPS), a daily part of work at Virginia Mason and an integral part of the organisation's success.

VMPS is now an industry leader in setting patient care quality standards in healthcare in the US. Virginia Mason will provide training and coaching to us and four other Trusts to draw inspiration from VMPS and develop new ways of working – prioritising the needs of patients and colleagues through eliminating waste and continuous improvement.

PROUD

The Trust is proud to have been working collaboratively with the Virginia Mason Hospital. We are one of five Trusts across the UK working with Virginia Mason and NHS Innovation. After the first 12 months we have progressed with a number of 'Value Streams.' Doctors, Nurses, Allied Health Professionals and Colleagues from Virginia Mason are working together to transform Healthcare at The Shrewsbury and Telford Hospital NHS Trust and share our learning across the Country.

VALUE STREAMS

Our current Value Streams are Respiratory Discharge, Sepsis, Workforce and Recruitment and Outpatients. Sponsor teams have ownership of the programme and run Rapid Process Improvement weeks that allow our workforce to try new processes and procedures that may improve the care we offer to our patients. Any proposals made are tested, measured and fully supported to ensure that they become embedded into our normal daily work and remain sustainable in the long term. This process aligns to our Organisational Strategy putting our 'Patients First' and reflects the Values of our Trust.

Our Kaizen Promotion Office (KPO) provides the support for this work. Every Value Stream has full Executive support and the entire Executive team have an important role to play on the Guiding team and our overall Transformation programme.

We are very proud of our achievements to date and are looking for ways to engage with all of our staff through our Transformation work and our Leadership Academy launching in November 2016.

There will be many opportunities for new and existing member of the SaTH team to become involved in our KPO and Value Stream work and we will be able to provide you with help and guidance independent of your level of expertise.

We have a unique opportunity to make a difference and we hope that you will want to be a part of our journey.