



SPECIALIST MEDICAL EQUIPMENT TECHNOLOGIST

INFORMATION FOR CANDIDATES

ABOUT THE TRUST

The Shrewsbury and Telford Hospital NHS Trust (SaTH) is the main provider of acute hospital services for around half a million people in Shropshire, Telford & Wrekin and mid Wales.

Encompassing some of the most picturesque parts of England and Wales, the Trust's catchment stretches from the Cambrian Mountains in the west, to Newport and the fringes of the Black Country in the east.

The main towns include: Bridgnorth, Ludlow, Market Drayton, Oswestry, Shrewsbury and Whitchurch (in Shropshire); Newport, Telford and Wellington (in Telford & Wrekin); and Newtown and Welshpool (in Powys) – all beautiful and unique.

Our main service locations are The Princess Royal Hospital (PRH) in Telford and The Royal Shrewsbury Hospital (RSH) in Shrewsbury which are located 20 minutes drive apart. Together they provide 99% of our activity. Both hospitals provide a wide range of acute hospital services including accident & emergency, outpatients, diagnostics, inpatient medical care and critical care.

We also provide services such as consultant-led outreach clinics at Telford, the Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen and the Bridgnorth, Ludlow and Whitchurch Community Hospitals.

We employ more than 6,000 people, and hundreds of colleagues and students from other organisations also work in our hospitals. We benefit from around 1,000 wonderful volunteers, and our main charitable partners are the League of Friends at The Royal Shrewsbury Hospital, Friends of The Princess Royal Hospital, and the Lingen Davies Cancer Appeal which is based at The Royal Shrewsbury Hospital.

OUR VISION AND VALUES



The Shrewsbury and Telford Hospital NHS Trust is an organisation that strives to provide high quality, safe care for our patients in an environment which our staff are proud to work in

Our Vision:

“To provide excellent care for the communities we serve”

Our Values:



OUR VALUES

A MESSAGE FROM OUR CEO

Thank you for your interest in this role.

Our Trust's Vision is to provide excellent care for the communities we serve. We are striving to provide high quality, safe care for our patients in an environment which our colleagues are proud to work in.

We are looking for an inspiring, motivated individual who demonstrates our values, and who can provide clear vision and direction as we continue to move forward.

You will know that our Trust is on an improvement journey. Our recent Care Quality Commission inspection demonstrates that we are making progress towards our aim of Getting to Good, despite the challenges of a pandemic. We also know that we have more to do and that we must sustain the changes if we are to keep on improving. We are wholeheartedly committed to this and have plans in place to support this including our exciting Hospitals Transformation Programme. This will support the reconfiguration of where and how we deliver our services and the modernisation of our facilities and infrastructure, so that we can deliver better quality care for all of our communities.

It is a really exciting time to be a part of our Trust. I hope that you will join us to help steer and support us on our journey.

Louise Barnett

Louise Barnett
CHIEF EXECUTIVE OFFICER

COLLEAGUE BENEFITS

GENERAL

27 days annual leave entitlement at joining, increasing with length of service, plus 8 bank holidays

Flexible working policies

Generous maternity pay and 2 weeks full pay paternity leave

Colleague recognition scheme and long service awards

Option to buy and sell additional annual leave

Greener travel initiative, including cycle to work scheme and lift share

Childcare information and support available, including onsite nurseries

Discounted bus passes with Arriva

FINANCIAL

Access to various local and national discounts via various external websites

- Blue Light Card
- Health Service
- Discounts NHS

Salary sacrifice schemes for home electronics and bikes

Generous Pension scheme

Access to a financial support booklet

Pre-retirement courses

Free Will writing service

Savings and Loan schemes

HEALTH AND WELLBEING

PSYCHOLOGICAL SUPPORT

- Coaching
- Mental Health First
- Aiders Chaplaincy

PHYSICAL SUPPORT

- Fast track physiotherapy service Free
- eye test vouchers

HEALTHY LIFESTYLES AND EMOTIONAL SUPPORT

- Slimming World referral scheme Staff
- cervical screening service Long Covid support
- Access to wellbeing/rest rooms
- Menopause support including advocates, webinars, toolkits, clinics, and bi-monthly meet ups Men's
- Health - Bi-monthly forums and men's MOT
- Sleep School Wellbeing Support

Discounts with local gyms

LEARNING AND DEVELOPMENT

COACHING AND MENTORING

Opportunities to grow, develop and perform at your best

LEADERSHIP ACADEMY

Leadership and management training for all levels of staff

ACCESS TO ELEARNING COURSES

Many eLearning modules to learn from with access available at home

APPRENTICESHIPS

There are a growing number of apprenticeship opportunities at SaTH across all disciplines

Secondment and acting-up opportunities

Support to complete qualifications such as NVQ, Masters etc. whilst on the job



JOB DESCRIPTION

Job Title	Specialist Medical Equipment Technologist
Band	6
Directorate	Estates
Accountable to	MES Manager
DBS Required?	Enhanced

JOB PURPOSE

This position is for a broad range skilled Technologist with Medical Equipment servicing experience who will have a significant amount of responsibility and autonomy. The position will take core responsibility for servicing and repair of equipment within specialist areas of maintenance within the department. However, the post holder would also be expected to cover the areas of the full range of devices within the Department. The Technologist commissions, safety checks, maintain and repairs and ultimately disposes of a broad range of often complex and specialised Medical Equipment.

Scope and range:

- A Countywide service including all Shropshire NHS Hospitals as well as the Primary Care PCT Trusts and other external contracts. More than 34,000 assets valued at ~£40M
- Owing to the service nature and access, out of hours work will be required. On call will be required by this post holder. This post is a Monday to Friday position, covering 37.5 hours a week.
- The post holder would be expected to cover the areas of the other Technologists within the Department.

Main duties and responsibilities of the postholder:

These typical duties are not an exhaustive list or in order of importance.

- Personnel are responsible for ensuring all services process requirements are complied with and these include the disciplines of purchasing, receiving, manufacture, verification maintenance and other associated process activities.
- To carry out Medical Equipment commissioning, calibration, safety checks, repair-maintenance, adaptation to manufacturer's specifications and ultimately safe disposal.
- To ensure that Medical Equipment is commissioned in line with Trust's Policy and MHRA guidelines. Subsequently that it is integrated into a Medical Device equipment management system. Thus, to ensure that it is functionally checked, calibrated and safety tested according to standards.
- To certify that all necessary calibration tasks are performed regularly on equipment so that it can be used safely, correctly and ensuring patient safety and accuracy in use.
- Requisitioning of stock and materials for stores, receipt of goods, etc, including sourcing, cost coding and pricing.
- Analyse and interpret sometimes complex faults on equipment to affect an efficient remedy so that the equipment can be returned into service as soon as possible.
- To adhere to the Department's Quality Assurance Manuals/Procedures.
- To assist in the development of routine maintenance schedules to ensure that tests are performed in a standardised manner across the two sites and in line with manufacturers recommendations
- To ensure the operational safety, functional use of equipment and compliance with the appropriate safety standards and regulations.
- To arrange the demonstration and evaluations of possible new or loan items of equipment and to advise on suitability and financial implications.
- To carry out modifications and procedures as stated by Safety Alert Bulletins (SABS). –MHRA and to advise the Liaison Officer of safety or hazard issues that may arise.
- To work in an autonomous manner wherever and whenever necessary.
- To induct staff, occasionally this will include supervision of work placement students, into the department and provide in-house service training to colleagues.
- Attend such training and updating courses as appropriate and to keep abreast of new technology for continual professional development (CPD).
- To undertake administrative duties associated with the technical work, such as updating of

appropriate records which are all legally binding documents.

- To review procedures and propose changes to the Quality Manager for continuous improvement.
- To liaise with manufacturers and external agencies for equipment this may not be serviced in-house.
- To support device training for all Clinical staff in the correct use of equipment and procedures for its safe operation and to identify faults. To instruct the correct use of equipment to patients when used in the home.
- To complete Service Records of all the items in use and be responsible for the data entry.
- To be accountable and personally responsible for all actions taken and carried out, along with information given out.
- Due to the nature of the work, and the purpose for which the equipment is to be used, it is essential for the post holder to follow and participate in the Trust's and Department's Health & Safety Procedures for maintaining safe, clean and methodically laid out work.
- To undertake such duties as may be assigned from time to time which are commensurate with such a position.

Systems and equipment:

- Networked multi-terminal computerised equipment management system. Normal Office equipment. Departmental specialised and dedicated test equipment, including specific servicing aids and tools, i.e., basic hand tools, Callipers, Digital Multi-meters, Calibration equipment, electronic analysers, and Temperature recorders. This equipment is used to a high degree of accuracy.

Decisions, judgements, and freedom to act:

- Day-to-day prioritisation of work, including scheduled and emergency tasks particularly when away from base.
- To fill in initial invoices for labour and spares fitted for external income generating contracts.
- Responsibility to maintain Quality system and team performance.

Communication and relationships:

- All grades of Clinical Staff. Para-Medical & ODA's, Technologists to provide equipment support information.
- Equipment Suppliers, Contractors, Hospital Procurement Dept for information and prices.
- External customers & patients for equipment support.

Physical, Mental and Emotional demands of the post:

- Working in all Clinical areas are required and on occasions when visiting critical care places like Theatres, ITU then distressing circumstances may be encountered particularly with patient connected equipment and encountering relatives.
- Interruptions are expected, you must be able to prioritise workload and requirements of the Ward/Department
- Concentration is a daily requirement and occasionally periods of intense concentration are required, sometimes in stressful circumstances when working on patient connected

equipment.

- There is a need to work to a high degree of precision with delicate and sensitive equipment.
- Often lifting requirement when commissioning or servicing of heavier equipment >15Kgs.

Working conditions:

- Light engineering workshop environment and Office areas, Ward areas, Clinics, Theatres. Frequent visiting to other contracted service Hospitals or Healthcare establishments.
- Requirement to work in area's where there is exposure to hazardous substances (body fluids, anaesthetic agents, and mercury) and may work on equipment with potentially lethal electrical hazards.
- A COSHH system operates within the department area due to service aid chemicals. Although equipment prior to servicing is subject to decontamination protocol this may not always be achieved, so body fluids may be encountered.



PERSON SPECIFICATION

The following pages contain a description of the qualifications, skills, experience, knowledge and other attributes a candidate should ideally possess to successfully perform this role.

QUALIFICATIONS

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • B.Sc./B.Eng in appropriate Engineering Subject OR • HNC/Foundation Degree in appropriate Engineering Subject + CPD experience 	<ul style="list-style-type: none"> • B.Sc./B.Eng. (Honours) in Clinical Technology • Member of a Professional Body • Registered as a Clinical Technologist

EXPERIENCE AND KNOWLEDGE

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Management – Supervisory • Servicing – maintaining- repair of a broad range of Medical Devices • Experience in Medical Equipment service environment • Evidence of competency and a combination of short/long courses in the application of engineering and technology in clinical practice which can be verified by a quality management system. • Specialist knowledge • Specialist equipment training & experience • Skills in Electronic, Electrical, Mechanical or a combination • Testing procedures Fault finding and repair knowledge 	<ul style="list-style-type: none"> • Core skill certificated competency • Working to Quality procedures • CPD points credited

SKILLS

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Adaptable and Flexible • High personal standards • Cope with pressure • Tact, diplomacy, and discretion when dealing with clinical Staff, patients, and relatives 	

OTHER

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none">• Good Developed multi-skilled working eye co-ordination, dexterity• Ability to prioritise• Good self discipline & attitude to work• Committed to team performance• Ability to work flexibly• Undertake on-call duties	

GENERAL CONDITIONS

As they undertake their duties, all our people are required to uphold and demonstrate the Trust's core values of: Partnering, Ambitious, Caring and Trusted. Collaboration and partnership are also central to our approach in delivering our fundamental activities of patient care, teaching, and research.

HEALTH & SAFETY

As an employee of the Trust, you have a responsibility to:

- take reasonable care of your own Health and Safety and that of any other person who may be affected by your acts or omissions at work; and
- co-operate with the Trust in ensuring that statutory regulations, codes of practice, local policies and departmental health and safety rules are adhered to; and
- not intentionally or recklessly interfere with or misuse anything provided in the interests of health and safety

INFECTION PREVENTION AND CONTROL (IPC)

The prevention and management of acquired infection is a key priority for the Trust. As an employee of the Trust, you have a responsibility to:

- ensure that your work methods are compliant with the Trust's agreed policies and procedures and do not endanger other people or yourself; and
- be aware of infection prevention and control policies, practices, and guidelines appropriate for your duties and you must follow these at all times to maintain a safe environment for patients, visitors and colleagues; and
- maintain an up-to-date knowledge of infection prevention and control, policies, practices, and procedures through attendance at annual mandatory updates and ongoing continuing professional development; and
- challenge poor infection prevention and control practices of others and to report any breaches, using appropriate Trust mechanisms (e.g. incident reporting policy)

INFORMATION GOVERNANCE

The Trust is committed to compliance with Information Governance standards to ensure that all information is handled legally, securely, efficiently, and effectively. You are required to comply with the Trust's Information Governance policies and standards.

- Confidentiality and Security - Your attention is drawn to the confidential nature of information collected within the NHS. Whilst you are employed by the Trust you will come into contact with confidential information and data relating to the work of the Trust, its patients or employees. You are bound by your conditions of service to respect the confidentiality of any information you may come into contact with which identifies patients, employees or other Trust personnel, or business information of the Trust. You also have a duty to ensure that all confidential information is held securely at all times, both on and off site.
- Disclosure of Information - To ensure that information is only shared with the appropriate people in appropriate circumstances, care must be taken to check the recipient has a legal basis for access to the information before releasing it. Upon leaving the Trust's employment and at any time thereafter you must not take advantage of or disclose confidential information that you learnt in the course of your employment, to protect yourself and the Trust from any possible legal action.
- Information Quality and Records Management - You must ensure that all information handled by you is accurate and kept up-to-date and you must comply with the Trust's recording, monitoring, validation and improvement schemes and processes.

PROFESSIONAL STANDARDS AND PERFORMANCE REVIEW

As an employee of the Trust, you have a responsibility to:

- participate in continuous personal development including, statutory and mandatory training as appropriate for the post; and
- maintain consistently high personal and professional standards and act in accordance with the relevant professional code of conduct; and
- take responsibility for the maintenance and improvement of personal and professional competence and to encourage that of colleagues and subordinates

SAFEGUARDING CHILDREN AND VULNERABLE ADULTS

We all have a personal and a professional responsibility within the Trust to identify and report abuse.

As an employee of the Trust, you have a responsibility to ensure that:

- you are familiar with and adhere to the Trusts Safeguarding Children procedures and guidelines
- you attend safeguarding awareness training and undertake any additional training in relation to safeguarding relevant to your role

SOCIAL RESPONSIBILITY

The Trust is committed to behaving responsibly in the way we manage transport, procurement, our facilities, employment, skills, and our engagement with the local community so that we can make a positive contribution to society. As an employee of the Trust, you have a responsibility to take measures to support our contribution and to reduce the environmental impact of our activities relating to energy and water usage, transport and waste.

CONTINUOUS IMPROVEMENT

The Shrewsbury and Telford Hospital NHS Trust is committed to creating a culture that puts Continuous Improvement at the forefront of our transformational journey and our aim is to empower colleagues at all levels have the confidence, capability, passion, and knowledge, to test changes and make improvements at SaTH and in the communities we serve.

Following a successful five-year partnership with the Virginia Mason Institute in the USA, SaTH continues to further develop and embed the Trust's approach to Continuous Improvement at all levels of the organisation. You will be supported by an Improvement Hub, which will provide the necessary expertise to support you make improvements, while also providing training at various stages of your time at SaTH, as part of your continuing professional development.

EQUAL OPPORTUNITIES AND DIVERSITY

The Shrewsbury and Telford Hospital NHS Trust is striving towards being an equal opportunities employer. No job applicant or colleague will be discriminated against on the grounds of race, colour, nationality, ethnic or national origin, religion or belief, age, sex, marital status or on the grounds of disability or sexual preference.

Selection for training and development and promotion will be on the basis of an individual's ability to meet the requirements of the job.

The Shrewsbury and Telford Hospital NHS Trust the post-holder will have personal responsibility to ensure they do not discriminate, harass, bully, or contribute to the discrimination, harassment or bullying of a colleague or colleagues, or condone discrimination, harassment or bullying by others.

The post-holder is also required to co-operate with measures introduced to ensure equality of opportunity.

NO SMOKING POLICY

There is a no smoking policy in operation within the Trust. Smoking within the Trust's premises or within the Trust's grounds is not permitted.

MISCELLANEOUS

This job description is an outline of the key tasks and responsibilities of the post and is not intended to be an exhaustive list. The job may change over time to reflect the changing needs of the Trust and its services as well as the personal development.





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[Getting to The Royal Shrewsbury Hospital](#)

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[Getting to The Princess Royal Hospital](#)