

CONSULTANT PHYSICIAN IN CARE OF THE OLDER ADULT

INFORMATION FOR CANDIDATES



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About the Trust

The Shrewsbury and Telford Hospital NHS Trust (SaTH) is the main provider of acute hospital services for around half a million people in Shropshire, Telford & Wrekin and mid Wales.

Encompassing some of the most picturesque parts of England and Wales, the Trust's catchment stretches from the Cambrian Mountains in the west, to Newport and the fringes of the Black Country in the east. The main towns include: Bridgnorth, Ludlow, Market Drayton, Oswestry, Shrewsbury and Whitchurch (in Shropshire); Newport, Telford and Wellington (in Telford & Wrekin); and Newtown and Welshpool (in Powys) – all beautiful and unique.

Our main service locations are the Princess Royal Hospital (PRH) in Telford and the Royal Shrewsbury Hospital (RSH) in Shrewsbury which are located 20 minutes' drive apart. Together they provide 99% of our activity. Both hospitals provide a wide range of acute hospital services including accident & emergency, outpatients, diagnostics, inpatient medical care and critical care.

We also provide services such as consultant-led outreach clinics at the Wrekin Community Clinic, Telford, the Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen and the Bridgnorth, Ludlow and Whitchurch Community Hospitals.

We employ almost 6,000 staff, and hundreds of staff and students from other organisations also work in our hospitals. We benefit from around 1,000 wonderful volunteers, and our main charitable partners are the League of Friends at the Royal Shrewsbury Hospital, Friends of the Princess Royal Hospital, and the Lingen Davies Cancer Appeal which is based at the Royal Shrewsbury Hospital.

We are committed to providing the best possible diagnostic facilities and high-quality clinical care in a clean, supportive environment where patients are treated effectively with respect and dignity.

The Shrewsbury and Telford Hospital NHS Trust continues to work with our partners in health and social care in Shropshire, Telford and Wrekin and mid Wales to develop patient-focused services that meet the needs of our communities.

Plans have been given the go ahead to transform local hospital services for the half a million residents of Shropshire, Telford & Wrekin and mid Wales to make sure two vibrant hospitals and the wide range of services they provide for people locally are kept in the county. This landmark decision will result in better care for patients, secure the £312m on offer from HM Treasury and develop both hospital sites to deliver state of the art facilities in which staff will be proud to work and patients will choose to be treated.



Main Duties & Responsibilities

Clinical

- Deliver high quality care for frail older patients under our care on our base or outlying wards and respond to referrals from other specialities.
- Work within the multidisciplinary teams on the acute floor and base wards to ensure care is delivered to patients in the most apt environment. Focus on care closer to home and utilise our community partners and services (virtual ward and community hospitals) to reduce hospital associated harm.
- General Medicine / On-Call Duties.
- To maintain enhanced clinical skills, especially in the assessment and management of acutely ill patients.
- To have good team-working skills with the abilities and professional attitude to work well in a multi-disciplinary professional team.
- Good written and verbal communication skills within in the multidisciplinary team and with patients and their relatives.
- To deliver clinical and quality targets agreed both nationally and locally with clinical teams and commissioners.
- Engagement in outpatient clinic work (including the development of hot clinics)
- Appetite to develop new services (surgical liaison, continence) and take on apt leadership roles.
- Open to cross site working

Organisational

- To work with local managers and professional colleagues in the Trust to ensure efficient running of the service.
- To be subject to the provisions of the Terms and Conditions of Service, be required to observe the Trust's agreed policies and procedures, and to follow the local and national employment and personnel policies and procedures.
- To participate in the Continuous Professional Development and the Trust's appraisal scheme.
- To be aware of the responsibility of all employees to maintain a safe and healthy environment for patients, visitors and staff and attend all relevant health and safety training.
- Ensure that all Trust-wide standards are maintained to improve the quality of total care to all who connect with services provided by Shrewsbury and Telford hospital NHS Trust.

This job description is not intended to be exhaustive. The post holder will be expected to carry out any reasonable duties requested of them, appropriate to the grade and role of the post. Duties and responsibilities may vary from time to time considering changing circumstances and in consultation with the post holder.



Job Description

Job Title:	Consultant Physician in Care of the Older Adult Medicine
Grade:	Consultant
Division:	Medicine
Responsible to:	Divisional Medical Director
Professionally Accountable to:	Medical Director
Hours:	10 Programmed Activities
Duration:	Permanent
Salary:	£109,725 – £145,478 per annum [YC72]

Job Summary

The Shrewsbury and Telford NHS Trust has an exciting opportunity for two Consultants within the Care of the Older Adult department at The Princess Royal Hospital. These are new posts aimed at expanding the department and developing front door (acute frailty) and short stay ward capabilities across the Trust. The post holder will work across both sites, beginning at PRH to support with the opening of Frailty SDEC.

Contribution to an out of hours on call rota is core to this role.

The Post

The Department

The Care of the Older Adult Specialist Team (COAST) is a multi-disciplinary team of committed clinicians, specialist nurses and allied health professionals who work collaboratively to deliver high-quality care to our patients on both sites.

Expand and develop the Geriatrician led Care of the Older Adult Specialist Team (COAST)

COAST has 2 ward bases incorporating an assessment unit on each site. The post-holders will be primarily based at the Shrewsbury site, to work with the existing consultant team delivering high quality care to older inpatients, however the expectation to cross cover at Telford to help deliver the service will be required, if needed. The post holders will be asked to contribute to the care of medical outliers (periods of escalation) and review referrals from other specialities.

Ward 28 is a 34 bedded ward and each post holder would be expected to support the assessment unit and an average of 14 patients on the ward, working alongside geriatrician colleagues based at RSH.

We are developing links with primary care and have support from the discharge liaison teams to expedite patient discharges to more apt places of care. There is an in-house liaison mental health team who support the units in caring for patients with delirium and dementia. The department is supported by resident doctors in training and non training grades, physicians associates and ACP colleagues and trainees. The post-holders will be expected to take on clinical supervision of trainees once established in post.

The post-holders will have the opportunity to have a weekly clinic in an area that requires development (surgical liaison, continence, delirium follow up). On average a new patient review is a 30-40 minute time slot, with 20 minutes for each follow up in a session with time to dictate correspondence (average patients seen 7-8) Estate for clinics is undergoing change as the Trust work towards the hospital transformation programme (HTP) which will see acute care moving to Shrewsbury and Telford hosting planned / outpatient care.

Current Medical Staffing

Consultants

Dr R Murthy	Consultant Geriatrician, Orthogeriatrics
Dr S Thompson	Consultant Geriatrician, Specialist Interest in Movement Disorders, Medical Examiner
Dr E King	Consultant Geriatrician, Specialist Interest in Dementia and Delirium
Dr L Campbell	Consultant Geriatrician, Governance Lead
Dr E Homes	Consultant Physician, Specialist Interest in Falls and Acute Frailty, Lead for Front Door Services, Deputy Consultant ACP Lead
Dr O Pathak	Consultant Physician, Frailty. Lead for Front Door Team Services
Dr S Ho	Consultant Geriatrician, Orthogeriatrics Lead, Specialist Interest in Falls
Dr T Shahji	Locum Consultant Geriatrician
Dr G Kaushik	Locum Consultant Geriatrician

Specialist and Associate Specialists

Dr E Capps	Associate Specialist
Dr S Kumar	Specialty Doctor, Orthogeriatric Liaison

Management Structure

Divisional Medical Director	Dr Saskia Jones-Perrott
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Divisional Director of Operations	Hannah Walpole
Operations Manager	Lainey Thorne
Deputy Operations Manager	Louise Lancaster
Clinical Director	Dr Ojaswini Pathak
Centre Manager	Tom Phelps

Admin and Secretarial Support

There are dedicated COOA Secretaries within the Medicine Division that support the Consultant team. The successful candidate will have allocated office space and secretarial support.

Allied Health Professionals

The Department is supported by 5 Advanced Clinical Practitioners (with ongoing recruitment into training programmes), one Physicians Associate and one Specialist Pharmacist. Specialist Nurses in Parkinson's Disease work closely with the Department. The Trust dementia care teams and fracture liaison services continue to develop with a vision to integrate when capacity allows.

Support Acute Frailty Services

There is a large ageing population in Shropshire and Telford and Wrekin which attend both acute hospital sites. The Trust and CCG are working together to address patients' needs and develop a responsive service for older frail patients. The post work with our specialist MDT to deliver rapid assessment, treatment and discharge plan for patients who are apt to return to the community for onward care.

General Medical/On-Call Rota Duties

The post holder will be expected to participate in the general medical take (GIM) rota on a 1 in 14 weekday/ weekend . When on call the consultant is expected to cover the take from 1700 – 2100 (night handover) and again the following morning to review overnight take patients. The general medical take is run through the acute floor (emergency department, acute medical units, SDEC) at both hospitals and delivered with a split- weekday take by Acute Physicians and Speciality Physicians on the on-call (GIM) rota. Due to current flow pressures the take now centres within the emergency department itself with acute medicine physicians supporting to ensure medical patients are reviewed regularly until placed on a base ward.

The Trust admits approximately 25,000 acute medical presentations distributed between both Hospitals. The Acute Physician teams are responsible for admissions, the AMU and Ambulatory Care between 9 am and 5 pm (Monday to Friday). On-call Physicians (Acute and/or Speciality) maintain an on-site presence until night handover, with on-call thereafter and extended on-site working at weekends (with subsequent compensatory rest period allotted). Gastroenterologists and Cardiologists operate separate speciality out of hour rotas and do not participate in the GIM rota cover. Nephrology provides a 24-hour telephone advice service.

There is a Tuesday off in lieu after a weekend on call.

The Trust operates a Speciality Ward System and patients requiring continuing care are allocated to wards from the acute floor depending on their presentation.

COAST actively screen and pull apt patients directly up to the ward out of the acute floor to improve patient journey and flow.

The general medicine out-of-hours work currently attracts an on-call availability supplement of 3% and 1.5 PA's Direct Clinical Care (DCC) in the job plan. The number of patients admitted in 24 hours varies, but on average a post take ward round will have 15 patients who need reviewing.

Most of the post take rounds occur within the emergency department. Patients who remain in the emergency department for over 24 hours awaiting medical wards are seen by a dedicated medical team (post post take team) which is staffed separately to the oncall/ take teams. Patients on speciality medical wards and AMU are reviewed by the ward team that day. Hence morning commitments such as clinic are cancelled to allow for the post take ward round.

Job Plan

A formal job plan will be agreed between the successful candidate and their Clinical Director and consultant colleagues, on behalf of the Medical Director within 3 months of starting in post. A full-time job plan is based on an 11 PA working week. The job plan will be reviewed annually and is a prospective agreement that sets out the consultant's duties, responsibilities, and objectives for the coming year. It covers all aspects of a consultant's professional practice including clinical work, teaching, research, education and managerial responsibilities. It will provide a clear schedule of commitments, both internal and external and will include personal objectives, detailing links to wider service improvements and trust strategic priorities.

For a full-time contract, the job plan will be divided on average per week (pro-rata for a part time post) as:

- 8.5 Programmed Activities (PAs) of Direct Clinical Care - includes clinical activity, clinically related activity and predictable and unpredictable emergency work 1.5 PA oncall.
- 2.5 Supporting Professional Activities (SPAs) - includes CPD, audit, teaching and research.

The allocation of PAs is reviewed and may be subject to adjustment when a further diary exercise is undertaken or if the service demands a review of the team job plan.

Any applicant who is unable, for personal reasons, to work full-time will be eligible to be considered for the post. If such a person is appointed, modification of the job content will be discussed on a personal basis with the Trust in consultation with other consultant colleagues.

Timetable

The following provides scheduling details of the clinical activity and clinically related activity components of the appointee's standard working week.

Day	Time	Location	Work	Category	No. of PAs
Monday	AM	RSH/PRH	Ward Round COE	DCC	1
	PM	RSH/PRH	Clinical Admin	DCC	1
Tuesday	AM	RSH/PRH	Board Round COE/Ward Referrals	DCC	0.5
	PM	RSH/PRH	SPA	SPA	1
Wednesday	AM	RSH/PRH	Ward Round COE/Virtual Ward	DCC	1
	PM	RSH/PRH	SPA	SPA	1
Thursday	AM	RSH/PRH	Board Round COE/Ward Referrals	DCC	1
	PM	RSH/PRH	Clinic	DCC	1
Friday	AM	RSH/PRH	Ward Round COE	DCC	1
	PM	RSH/PRH	Ward Referrals/Acute Frailty SPA	DCC SPA	0.5 0.5
Unpredictable / emergency on-call work		RSH/PRH	On-Call 3% availability supplement	DCC	1.5
			Direct Clinical Care		8.5
Total PAs			Supporting Professional Activities		2.5

This timetable is indicative only and the formal job plan will be agreed between the successful applicant and their clinical director within 3 months of starting in post. Many physicians across medicine work on a rotating basis on and off their speciality ward, in a system determined within each department. This allows daily Consultant supervision of patient care in all acute medical areas, close supervision of junior doctors and

supports multidisciplinary team working. The Trust operates at two hospital sites, and hence it is an expectation that Consultants may have commitments at either Hospital to cross-cover services.

General Conditions

Annual Leave

Doctors upon first appointment to the Consultant grade shall be entitled to annual leave at the rate of 32 days a year.

Doctors who have completed a minimum of 7 years' service as a Consultant shall be entitled to annual leave at the rate of 34 days per year.

The rate of annual leave will be based on a full time contract of 10 PAs. Additional PAs above 10 PAs will not accrue additional entitlements to annual leave over and above the full time allocation. For consultants working part-time, the full time entitlement will be pro-rated in accordance with the contracted PAs.

Study Leave

Professional and Study leave includes but is not restricted to participation in:

- Study, usually but not exclusively or necessarily on a course or programme;
- Research
- Teaching
- Examining or taking examinations
- Visiting clinics and attending professional conferences
- Training

The appointee will be entitled to 30 days of Study/Professional Leave across a 3 year fixed period with a set budget. For popular diary conferences like British Geriatrics society: the consultant body are expected to liaise with each other to ensure attendance is shared throughout the department and feedback any learning points to the team.

Research

It is usual for the Trust to be participating in many research projects at any time. Every effort would be made to accommodate a particular research interest you may have, particularly if trainee members of the department could be incorporated in the methodological and practical stages.

Audit

Great importance is placed upon audit within the Shrewsbury and Telford Hospital NHS Trust and you will be expected to contribute to this as part of your role. The Trust has a fully staffed Audit Department at both hospitals with extremely well-organised teams.

Appraisal, Revalidation and Mentorship

- The Trust has the required arrangements in place, to ensure that all Doctors have an annual appraisal with a trained appraiser and supports all Doctors going through the revalidation process.
- The Trust supports the Royal College of Physicians Guidance on provision of mentors for new Consultants, in line with GMC recommendations. This will be provided within the Trust.
- We will require you to register SaTH as your designated body via the GMC to ensure that you are set up on the Premier IT Revalidation e-Portfolio (PReP) Revalidation System. We will complete this as soon as possible upon your commencement with the Trust.
- The Trust also supports the requirements for continuing professional development and is committed to providing time and financial support for these activities.
- A formal review of the job plan will be performed at least annually. Appropriate educational and training needs will be supported by the Trust, as agreed with the LNC (for example, the approval and

funding of study leave).

- An annual job plan review at individual and departmental level is being introduced. You will be expected to participate in this exercise.
- We will require you to register SaTH as your designated body via the GMC to ensure that you are set up on the PrEP Revalidation System. We will complete this as soon as possible upon your commencement with the Trust.
- The Trust also supports the requirements for continuing professional development and is committed to providing time and financial support for these activities.

Accommodation

The Trust offers single residential accommodation for medical staff depending on availability. The Trust only provides single accommodation so private rental would need to be arranged for family accommodation.

Office and Secretarial Support

The post holder will have full-time secretarial support with an adequately equipped office that will include a computer with access to Trust IT facilities. The departmental team are a social bunch with regular departmental evenings out to bowl, barbecue or just eat!

Staff Benefits

There are several staff benefits schemes which attract tax reductions if joined. This includes a discount on the staff car parking charge, staff gym membership, on-site crèche/childcare provision and access to NHS Discounts schemes.

Health & Safety

As an employee of the Trust you have a responsibility to:

- Take reasonable care of your own health and safety and that of any other person who may be affected by your acts or omissions at work and ensuring a COVID secure workplace for the team.
- Co-operate with the Trust in ensuring that Statutory Regulations, Codes of Practice, Local Policies and Departmental Health and Safety Rules are adhered to.
- To not intentionally or recklessly interfere with or misuse anything provided in the interests of health and safety.

Infection Prevention and Control

The prevention and management of acquired infection is a key priority for the Trust. Any breach of Infection Control Policies is a serious matter which may result in disciplinary action. As an employee of the Trust you have a responsibility to:

- Ensure that your work methods are compliant with the Trust's agreed policies and procedures and do not endanger other people or yourself.
- Be aware of Infection Prevention and Control Policies, Practices and Guidelines appropriate for your duties and you must follow these at all times, maintaining a safe environment for patients, visitors and staff.
- Maintain an up-to-date knowledge of Infection Prevention and Control, Policies, Practices and Procedures through attendance at annual mandatory updates and ongoing continuing professional development.
- Challenge poor infection prevention and control practices of others and to report any breaches, using appropriate Trust mechanisms (e.g. incident reporting policy).

Information Governance

The Trust is committed to compliance with Information Governance standards to ensure that all information is handled legally, securely, efficiently and effectively. You are required to comply with the Trust's Information Governance policies and standards. Failure to do so may result in action being taken in accordance with the Trust's Disciplinary Procedure.

- Confidentiality and Security - Your attention is drawn to the confidential nature of information collected within the NHS. Whilst you are employed by the Trust you will encounter confidential information and data relating to the work of the Trust, its patients or employees. You are bound by your conditions of service to respect the confidentiality of any information you may encounter which identifies patients, employees or other Trust personnel, or business information of the Trust. You also have a duty to ensure that all confidential information is always held securely, both on and off site.
- Disclosure of Information - The unauthorised use or disclosure of information relating to the Trust's activities or affairs, the treatment of patients or the personal details of an employee, will normally be considered a serious disciplinary offence which could result in dismissal. Upon leaving the Trust's employment and at any time thereafter you must not take advantage of or disclose confidential information that you learnt in the course of your employment. Unauthorised disclosure of any of this information may be deemed as a criminal offence. If you are found to have permitted the unauthorised disclosure of any such information, you and the Trust may face legal action.
- Information Quality and Records Management - You must ensure that all information handled by you is accurate and kept up-to-date and you must comply with the Trust's recording, monitoring, validation and improvement schemes and processes.

Professional Standards and Performance Review

As an employee of the Trust you have a responsibility to:

- Participate in statutory and mandatory training as appropriate for the post.
- Maintain consistently high personal and professional standards and act in accordance with the relevant professional code of conduct.
- Take responsibility for the maintenance and improvement of personal and professional competence and to encourage that of colleagues and subordinates.
- Participate in the Trust's appraisal processes including identifying performance standards for the post, personal objective setting and the creation of a personal development plan in line with the NHS Knowledge and Skills Framework outline for the post.

Safeguarding Children and Vulnerable Adults

We all have a personal and a professional responsibility within the Trust to identify and report abuse. This may be known, suspected, witnessed or have raised concerns. Early recognition is vital to ensuring the patient is safeguarded; other people (children and vulnerable adults) may be at risk. The Trust's procedures must be implemented, working in partnership with the relevant authorities. The Sharing of Information no matter how small is of prime importance in safeguarding children, young people and vulnerable adults.

As an employee of the Trust, you have a responsibility to ensure that:

- You are familiar with and adhere to the Trust's Safeguarding Children Procedures and Guidelines.
- You attend Safeguarding Awareness Training and undertake any additional training in relation to safeguarding relevant to your role.

Social Responsibility

The Trust is committed to behaving responsibly in the way we manage transport, procurement, our facilities, employment, skills and our engagement with the local community so that we can make a positive contribution to society. As an employee of the Trust, you have a responsibility to take measures to support our

contribution and to reduce the environmental impact of our activities relating to energy and water usage, transport, and waste.

Continuous Improvement

The Shrewsbury and Telford Hospital NHS Trust is committed to creating a culture that puts Continuous Improvement at the forefront of our transformational journey and our aim is to empower colleagues at all levels have the confidence, capability, passion, and knowledge, to test changes and make improvements at SaTH and in the communities we serve.

Following a successful five-year partnership with the Virginia Mason Institute in the USA, SaTH continues to further develop and embed the Trust's approach to Continuous Improvement at all levels of the organisation. You will be supported by an Improvement Hub, which will provide the necessary expertise to support you make improvements, while also providing training at various stages of your time at SaTH, as part of your continuing professional development.

No Smoking Policy

There is a no smoking policy in operation within the Trust. Smoking within the Trust's premises or within the Trust's grounds is not permitted.

Miscellaneous

This job description is an outline of the key tasks and responsibilities of the post and is not intended to be an exhaustive list. The job may change over time to reflect the changing needs of the Trust and its services as well as the personal development.





Person Specification

The following pages contain a description of the qualifications, skills, experience, knowledge and other attributes a candidate should ideally possess to successfully perform this role.

Qualifications

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • MBBS, MBChB or equivalent medical qualification • MRCP accreditation or equivalent experience • Masters Degree in a relevant area to Elderly Care Medicine • PhD or evidence of higher education qualification 	✓ ✓	✓ ✓

Entry Criteria

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Full Registration and a licence to practise with the General Medical Council (GMC) • Entry on the General Medical Council (GMC) Specialist Register via one of the following: <ul style="list-style-type: none"> - Certificate of Completion of Training (CCT) (the proposed CCT date must be within 6 months of the interview) - Certificate of Eligibility for Specialist Registration (CESR) • High standard of clinical skill and expertise in the specialty. • Able to contribute to the full range of skills required for the on call rota for the specialty • Comprehensive clinical experience in general medicine and geriatric medicine • Good working knowledge of the theory and practice of Geriatric Medicine • Special interest and expertise in subspecialty of geriatrics 	✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓	

Professional Values & Behaviours

ESSENTIAL CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Practises with the professional values and behaviours expected of all doctors as set out in GMC Good Medical Practice and the Generic Professional Capabilities Framework (or equivalent for dentists). • Demonstrates the underpinning subject-specific competences i.e., knowledge, skills and behaviours relevant to the role setting and scope. • Clinically evaluates and manages a patient, formulating a prioritised differential diagnosis, initiating an appropriate management plan, and 	✓ ✓ ✓	

reviewing and adjusting this depending on the outcomes of treatment.		
<ul style="list-style-type: none"> Critically reflects on own competence, understands own limits, and seeks help when required. 	✓	
<ul style="list-style-type: none"> Communicates effectively and able to share decision-making with patients, relatives and carers; treats patients as individuals, promoting a person-centred approach to their care, including self-management. 	✓	
<ul style="list-style-type: none"> Respects patients' dignity, ensures confidentiality and appropriate communication where potentially difficult or where barriers exist, e.g., using interpreters and adjusting for patients with communication difficulties 	✓	
<ul style="list-style-type: none"> Demonstrates key generic clinical skills around the areas of consent; ensuring humane interventions, prescribing medicines safely and using medical devices safely. 	✓	
<ul style="list-style-type: none"> Adheres to professional requirements, participating in annual appraisal and reviews of performance and progression. 	✓	
<ul style="list-style-type: none"> Awareness of legal responsibilities relevant to the role, such as around mental capacity and deprivation of liberty; data protection; equality and diversity. 	✓	
<ul style="list-style-type: none"> Applies basic principles of public health; including population health, promoting health and wellbeing, work, nutrition, exercise, vaccination and illness prevention, as relevant to their specialty. 	✓	

Leadership & Team Working

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> Awareness of their leadership responsibilities as a clinician and demonstrates appropriate leadership behaviour; managing situations that are unfamiliar, complex, or unpredictable and seeking to build collaboration with, and confidence in, others. Demonstrates understanding of a range of leadership principles, approaches and techniques so can adapt leadership behaviours to improve engagement and outcomes – appreciates own leadership style and its impact on others. Develops effective relationships across teams and contributes to work and success of these teams – promotes and participates in both multidisciplinary and interprofessional team working. Critically reflects on decision-making processes and explains those decisions to others in an honest and transparent way. Demonstrates ability to challenge others, escalating concerns when necessary. Develops practice in response to changing population health need, engaging in horizon scanning for future developments. 	✓ ✓ ✓ ✓ ✓ ✓	

Patient Safety & Quality Improvement

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Takes prompt action where there is an issue with the safety or quality of patient care, raises and escalates concerns, through clinical governance systems, where necessary. • Demonstrates understanding of the basic principles of audit, clinical risk management, evidence-based practice, patient safety and clinical quality improvement initiatives • Applies basic human factors principles and practice at individual, team, organisation, and system levels. • Collaborates with multidisciplinary and interprofessional teams to manage risk and issues across organisations and settings, with respect for and recognition of the roles of other health professionals. • Advocates for, and contributes to, organisational learning. • Reflects on personal behaviour and practice, responding to learning opportunities. 	✓ ✓ ✓ ✓ ✓ ✓	

Safeguarding Vulnerable Groups

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Recognises and takes responsibility for safeguarding children, young people, and adults, using appropriate systems for identifying, sharing information, recording and raising concerns, obtaining advice and acting. • Applies appropriate equality and diversity legislation, including disability discrimination requirements, in the context of patient care. 	✓ ✓	

Education & Training

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Critically assesses own learning needs and ensures a personal development plan reflects both clinical practice and relevant generic capabilities. • Promotes and participates in individual and team learning; supporting the educational needs of individuals and teams for professional, multidisciplinary and interprofessional learning. • Identifies and creates safe and supportive working and learning environments. 	✓ ✓ ✓	

• Takes part in patient education.	✓	
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Research & Scholarship

CRITERIA	ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Keeps up to date with current research and best practice in the individual's specific area of practice, through appropriate continuing professional development activities and their own independent study and reflection. • Critically appraises and understands the relevance of the literature, conducting literature searches and reviews; disseminates best practice including from quality improvement projects. • Communicates and interprets research evidence in a meaningful way for patients to support shared decision-making. • Works towards identifying the need for further research to strengthen the evidence base or where there are gaps in knowledge, networking with teams within and outside the organisation • Locates and uses clinical guidelines appropriately. 	✓ ✓ ✓ ✓ ✓	

Our Vision and Values:

The Shrewsbury and Telford Hospital NHS Trust is an organisation that strives to provide high quality, safe care for our patients in an environment which our staff are proud to work in

Our Vision:

“To provide excellent care for the communities we serve”

Our Values:



About our Vision

We believe that by adhering to our Vision and working with our Values in mind we can behave in a way which will ensure the right results for the people that matter most – our patients and their families.

About our Values

Our Trust Values provide a guide for our daily lives which we are all expected to uphold, both at work and when we are representing the Trust.

Our Values were developed by staff and our patients, so they represent what is important to us within the organisation and the way we should all behave towards patients, carers, visitors, partners and each other.

You will see our Values throughout the Trust; they are not just words on a page, they represent what we are about here at SaTH. We want patients and their families to say that the care and service they receive from all of us is consistently high-quality, safe, effective and personalised, so the feelings behind the Values shouldn't come as a surprise to anyone working in the NHS.