





The Shrewsbury and Telford Hospital NHS Trust

THERAPY CENTRE

Part Of The Bigger Picture...

Person Specification

Post title: Therapy Higher Clinical Support Worker Band 3

	Essential	Desirable		
1. General educational	Numeracy and Literacy Grade 9-4			
qualifications	Evidence of knowledge and skills sufficient to demonstrate the ability and willingness to study and work at a level equivalent to NVQ level 3			
2. Professional/technical				
qualifications	NVQ 3 in Health (Allied Health Profession Support – Physiotherapy and Occupational Therapy) or an exercise qualification or be prepared to commence one			
3. Work experience	Previous work experience within Therapy environment or rehabilitation			
4. Knowledge	 Knowledge of therapy intervention acquired through training or experience within a healthcare setting to NVQ 3 or equivalent. Knowledge of the role and boundaries of a higher support worker 			

5. Skills	 Ability to work independently to an agreed protocol / treatment programmes following discussion with a qualified therapist To give consistent and accurate feedback To demonstrate organisation skills and the ability to manage delegated workload Interact appropriately with patients, developing rapport with patients, carers and staff Safe moving and handling skills Good interpersonal skills Good communication skills both verbal and written Flexible in working practice Able to make accurate and legible entries into patient and therapy notes Ability to learn through experience and receive feedback to others To demonstrate a positive attitude to working with people of all ages To demonstrate empathy with Clients and carers To display coping strategies for dealing with individual who have barriers to understanding or exhibit challenging behaviour On-going commitment to personal development and receive training 	
6. Other requirements not covered	 Able to meet travel requirements of the post Able to work at all Trust sites Flexible working across 7 days when required by profession 	

Person Specification sign-off

Manager			
Name:	 	 	
Position:	 	 	
-			
Signature:	 	 	
Date:			



