



HEPATOLOGY SUPPORT NURSE

INFORMATION FOR CANDIDATES

ABOUT THE TRUST

The Shrewsbury and Telford Hospital NHS Trust (SaTH) is the main provider of acute hospital services for around half a million people in Shropshire, Telford & Wrekin and mid Wales.

Encompassing some of the most picturesque parts of England and Wales, the Trust's catchment stretches from the Cambrian Mountains in the west, to Newport and the fringes of the Black Country in the east.

The main towns include: Bridgnorth, Ludlow, Market Drayton, Oswestry, Shrewsbury and Whitchurch (in Shropshire); Newport, Telford and Wellington (in Telford & Wrekin); and Newtown and Welshpool (in Powys) – all beautiful and unique.

Our main service locations are The Princess Royal Hospital (PRH) in Telford and The Royal Shrewsbury Hospital (RSH) in Shrewsbury which are located 20 minutes drive apart. Together they provide 99% of our activity. Both hospitals provide a wide range of acute hospital services including accident & emergency, outpatients, diagnostics, inpatient medical care and critical care.

We also provide services such as consultant-led outreach clinics at Telford, the Robert Jones and Agnes Hunt Orthopaedic Hospital, Gobowen and the Bridgnorth, Ludlow and Whitchurch Community Hospitals.

We employ more than 6,000 people, and hundreds of colleagues and students from other organisations also work in our hospitals. We benefit from around 1,000 wonderful volunteers, and our main charitable partners are the League of Friends at The Royal Shrewsbury Hospital, Friends of The Princess Royal Hospital, and the Lingen Davies Cancer Appeal which is based at The Royal Shrewsbury Hospital.



OUR VISION AND VALUES

The Shrewsbury and Telford Hospital NHS Trust is an organisation that strives to provide high quality, safe care for our patients in an environment which our staff are proud to work in

Our Vision:

“To provide excellent care for the communities we serve”

Our Values:



OUR VISION

We believe that by adhering to our Vision and working with our Values in mind we can behave in a way which will ensure the right results for the people that matter most – our patients and their families.

OUR VALUES

Our Trust Values provide a guide for our daily lives which we are all expected to uphold, both at work and when we are representing the Trust.

Our Values were developed by staff and our patients, so they represent what is important to us within the organisation and the way we should all behave towards patients, carers, visitors, partners and each other.

You will see our Values throughout the Trust; they are not just words on a page, they represent what we are about here at SaTH. We want patients and their families to say that the care and service they receive from all of us is consistently high-quality, safe, effective, and personalised, so the feelings behind the Values shouldn't come as a surprise to anyone working in the NHS.

The reason why it is important that they are clearly written down is, so we all know what's expected, and none of us are surprised if we are asked to explain any unacceptable behaviour. Ultimately, if we follow our Values, we will provide services that are better for our patients and better for each other.

COLLEAGUE BENEFITS

GENERAL

27 days annual leave entitlement at joining, increasing with length of service, plus 8 bank holidays

Flexible working policies

Generous maternity pay and 2 weeks full pay paternity leave

Colleague recognition scheme and long service awards

Option to buy and sell additional annual leave

Greener travel initiative, including cycle to work scheme and lift share

Childcare information and support available, including onsite nurseries

Discounted bus passes with Arriva

FINANCIAL

Access to various local and national discounts via various external websites

- Blue Light Card
- Health Service
- Discounts NHS

Generous Pension scheme

Access to a financial support booklet

Pre-retirement courses

Free Will writing service

Savings and Loan schemes

HEALTH AND WELLBEING

PSYCHOLOGICAL SUPPORT

- Coaching
- Mental Health First
- Aiders Chaplaincy

PHYSICAL SUPPORT

- Fast track physiotherapy service Free
- eye test vouchers

HEALTHY LIFESTYLES AND EMOTIONAL SUPPORT

- Slimming World referral scheme Staff
- cervical screening service Long Covid support
- Access to wellbeing/rest rooms
- Menopause support including advocates, webinars, toolkits, clinics, and bi-monthly meet ups Men's
- Health - Bi-monthly forums and men's MOT
- Sleep School Wellbeing Support

Discounts with local gyms

LEARNING AND DEVELOPMENT

COACHING AND MENTORING

Opportunities to grow, develop and perform at your best

LEADERSHIP ACADEMY

Leadership and management training for all levels of staff

ACCESS TO ELEARNING COURSES

Many eLearning modules to learn from with access available at home

APPRENTICESHIPS

There are a growing number of apprenticeship opportunities at SaTH across all disciplines

Secondment and acting-up opportunities

Support to complete qualifications such as NVQ, Masters etc. whilst on the job



JOB DESCRIPTION

Job Title	Hepatology Support Nurse – CNS Team
Band	5
Directorate	Scheduled Care
Accountable to	Senior Hepatology Clinical Nurse Specialist
DBS Required?	Yes- Enhanced

JOB OVERVIEW

We are seeking a dedicated and dynamic Hepatology Support Nurse to join our multidisciplinary team, contributing to the delivery of the Liver Health Checks and Hepatocellular Carcinoma (HCC) Surveillance programme. This role is pivotal in facilitating a smooth and coordinated patient journey for individuals identified as eligible for cancer surveillance following a screening fibro scan in Liver Health Checks clinics across the network.

The successful candidate will ensure seamless administrative processes for patients undergoing liver health checks, ensuring they are efficiently managed through the system and receive the appropriate follow-up care. They will also support the Hepatology Clinical Nurse Specialist (CNS) team by delivering evidence-based, patient-centred care to individuals with liver disease, ensuring holistic assessments, care planning, implementation, and evaluation of routine care.

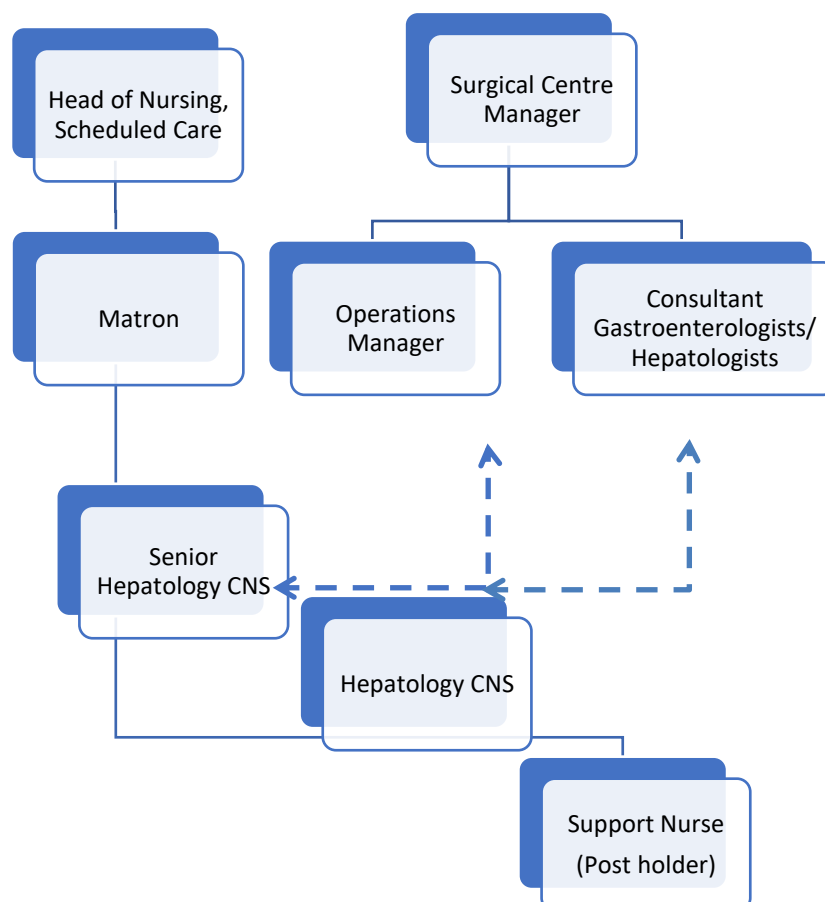
Additionally, the role will involve independently delivering and managing a nurse-led fibro scan clinic, providing expert care and patient management. The candidate will also assist with the running of the day case paracentesis and liver biopsy services, including post-procedure patient recovery, ensuring patient comfort and monitoring during recovery phases.

Working closely with the multidisciplinary team, the Hepatology Support Nurse will offer support, advice, and education to patients and staff alike, ensuring high standards of care across the service. They will serve as a resource for educating both patients and staff, promoting the sharing of knowledge related to liver health and disease management.

Providing comprehensive support for patients and their families under the guidance of the Clinical Nurse Specialists will be essential, ensuring they receive the care and information needed to manage their health. The candidate will also be expected to stay up to date with within the field of hepatology nursing, ensuring evidence-based care.

Finally, the Hepatology Support Nurse will work flexibly to meet the evolving needs of the service, adapting to any changes in workload or patient requirements. This role offers an exciting opportunity to be part of a forward-thinking, patient-focused team dedicated to improving the care and outcomes of patients with liver disease.

ORGANISATIONAL POSITION



MAIN DUTIES OF THE ROLE

Responsibility for Patient Care and Support

- Support the CNS team in organising and delivering care to all hepatology patients including those undergoing specific procedures e.g. paracentesis and liver biopsy.
- work as part of a multi professional team to deliver the Liver Health Checks and HCC Surveillance programme
- Monitor patients on surveillance pathways and proactively find resolutions to improve adherence to target surveillance dates. E.g., tracking attendance and DNAs and escalation of patients' overdue surveillance to the Hepatology CNS team.
- support the patient journey by providing a single point of access, including rapid re-entry into the system for those people identified as having urgent or specialist needs.
- have administrative responsibilities including data management and patient tracking for those individuals participating in the liver health checks programme
- Develop and maintain a Patient tracking list for standard of care (non-pilot) patients already engaged with HCC surveillance (alongside Hepatology co-ordinator).
- Work with the CNS team in developing the Liver Health Checks and Cancer Surveillance pilot in line with the department hospital and Cancer Alliance plans.
- Seeks further advice and support for actions that effect areas outside area of responsibility or scope of practice
- To be accountable for decisions affecting sphere of responsibility

Responsibility for staff

- The post holder will be required to liaise and work closely with all members of the multidisciplinary team, wards and departments, outpatient departments and community teams as well as with consultant physicians, GP's and other care providers.

Responsibility for Administration

- Maintain accurate and up to date confidential and timely patient records ensuring that all patient documentation (both written and electronic) is in line with agreed Trust standards and NMC guidance
- Organise time effectively to ensure effective management of workload, prioritising work as necessary
- The post holder will monitor and review guidelines and protocols for this group of patients.
- To contribute to the development, implementation and promotion of policies and guidelines for managing patients with other health care professionals, consistent with countywide objectives.
- To document all care given using the Trust guidelines.

Strategic and Service Responsibilities:

- In collaboration with the Consultant Lead, Hepatology CNS and Matron, develop efficient ways of managing the service to meet patient needs
- Contribute to the establishment and help maintain a database of patients to assist in audit and management of disease in patients referred to the liver services so as to assist in service development
- Attend local / regional / national education forums and be fully aware of relevant national guidelines to ensure the development of the liver service with relevant national guidance

Organisational Skills

- Participate in individual personal appraisal to ensure personal, departmental and corporate objectives are met
- Maintain personal, professional development and clinical competency, including Trust mandatory training and clinical training and updates specifically IRMER (Ionising Radiation Medical Exposure Regulations) and consent
- Take responsibility for developing methods to collect activity data on own practice through liaison with audit teams and to present at relevant governance meetings

Communication and Working Relationships

- Develop robust communication channels to support seamless transitions of care for patients referred to and received from Specialist
- Demonstrate competent I.T. skills
- Provide accurate record keeping of Case Record Form both on paper and computer



PERSON SPECIFICATION

The following pages contain a description of the qualifications, skills, experience, knowledge and other attributes a candidate should ideally possess to successfully perform this role.

QUALIFICATIONS

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> Registered Nurse (RNA, RCN, RMN, RNLD) Diploma in Nursing 	<ul style="list-style-type: none"> Degree IRMER qualification

EXPERIENCE AND KNOWLEDGE

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> 2 years relevant experience in either Gastroenterology or Hepatology 	<ul style="list-style-type: none"> Understanding of Hepatology treatments and pathways

SKILLS

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Team worker. • Effective Teaching Skills • Assess, plan, implement and evaluate care to maintain a high standard. • Ability to manage and prioritise own workload. • Ability to work well under pressure and under own initiative. • Knowledge of NMC Code of Professional Conduct. • Knowledge of National and Local Health Care Issues/Clinical Governance Issues. • Excellent IT skills and able to enter data correctly and in a timely manner 	

OTHER

ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Good communication skills both written and oral 	<ul style="list-style-type: none"> • Keen interest in Hepatology

GENERAL CONDITIONS

As they undertake their duties, all our people are required to uphold and demonstrate the Trust's core values of: Partnering, Ambitious, Caring and Trusted. Collaboration and partnership are also central to our approach in delivering our fundamental activities of patient care, teaching, and research.

HEALTH & SAFETY

As an employee of the Trust, you have a responsibility to:

- take reasonable care of your own Health and Safety and that of any other person who may be affected by your acts or omissions at work; and
- co-operate with the Trust in ensuring that statutory regulations, codes of practice, local policies and departmental health and safety rules are adhered to; and
- not intentionally or recklessly interfere with or misuse anything provided in the interests of health and safety

INFECTION PREVENTION AND CONTROL (IPC)

The prevention and management of acquired infection is a key priority for the Trust. As an employee of the Trust, you have a responsibility to:

- ensure that your work methods are compliant with the Trust's agreed policies and procedures and do not endanger other people or yourself; and
- be aware of infection prevention and control policies, practices, and guidelines appropriate for your duties and you must follow these at all times to maintain a safe environment for patients, visitors and colleagues; and
- maintain an up-to-date knowledge of infection prevention and control, policies, practices, and procedures through attendance at annual mandatory updates and ongoing continuing professional development; and
- challenge poor infection prevention and control practices of others and to report any breaches, using appropriate Trust mechanisms (e.g. incident reporting policy)

INFORMATION GOVERNANCE AND CYBER SECURITY

The Trust is committed to compliance with Information Governance standards to ensure that all information is handled legally, securely, efficiently, and effectively. You are required to comply with the Trust's Information Governance policies and standards.

- Confidentiality and Security - Your attention is drawn to the confidential nature of information collected within the NHS. Whilst you are employed by the Trust you will come into contact with confidential information and data relating to the work of the Trust, its patients or employees. You are bound by your conditions of service to respect the confidentiality of any information you may come into contact with which identifies patients, employees or other Trust personnel, or business information of the Trust. You also have a duty to ensure that all confidential information is held securely at all times, both on and off site.
- Disclosure of Information - To ensure that information is only shared with the appropriate people in appropriate circumstances, care must be taken to check the recipient has a legal basis for access to the information before releasing it. Upon leaving the Trust's employment and at any time thereafter you must not take advantage of or disclose confidential information that you learnt in the course of your employment, to protect yourself and the Trust from any possible legal action.
- Information Quality and Records Management - You must ensure that all information handled by you is accurate and kept up-to-date and you must comply with the Trust's recording, monitoring, validation and improvement schemes and processes.

PROFESSIONAL STANDARDS AND PERFORMANCE REVIEW

As an employee of the Trust, you have a responsibility to:

- participate in continuous personal development including, statutory and mandatory training as appropriate for the post; and
- maintain consistently high personal and professional standards and act in accordance with the relevant professional code of conduct; and
- take responsibility for the maintenance and improvement of personal and professional competence and to encourage that of colleagues and subordinates

SAFEGUARDING CHILDREN AND VULNERABLE ADULTS

We all have a personal and a professional responsibility within the Trust to identify and report abuse.

As an employee of the Trust, you have a responsibility to ensure that:

- you are familiar with and adhere to the Trusts Safeguarding Children procedures and guidelines
- you attend safeguarding awareness training and undertake any additional training in relation to safeguarding relevant to your role

SOCIAL RESPONSIBILITY

The Trust is committed to behaving responsibly in the way we manage transport, procurement, our facilities, employment, skills, and our engagement with the local community so that we can make a positive contribution to society. As an employee of the Trust, you have a responsibility to take measures to support our contribution and to reduce the environmental impact of our activities relating to energy and water usage, transport and waste.

CONTINUOUS IMPROVEMENT

The Shrewsbury and Telford Hospital NHS Trust is committed to creating a culture that puts Continuous Improvement at the forefront of our transformational journey and our aim is to empower colleagues at all levels have the confidence, capability, passion, and knowledge, to test changes and make improvements at SaTH and in the communities we serve.

Following a successful five-year partnership with the Virginia Mason Institute in the USA, SaTH continues to further develop and embed the Trust's approach to Continuous Improvement at all levels of the organisation. You will be supported by an Improvement Hub, which will provide the necessary expertise to support you make improvements, while also providing training at various stages of your time at SaTH, as part of your continuing professional development.

EQUAL OPPORTUNITIES AND DIVERSITY

The Shrewsbury and Telford Hospital NHS Trust is striving towards being an equal opportunities employer. No job applicant or colleague will be discriminated against on the grounds of race, colour, nationality, ethnic or national origin, religion or belief, age, sex, marital status or on the grounds of disability or sexual preference.

Selection for training and development and promotion will be on the basis of an individual's ability to meet the requirements of the job.

The Shrewsbury and Telford Hospital NHS Trust the post-holder will have personal responsibility to ensure they do not discriminate, harass, bully, or contribute to the discrimination, harassment or bullying of a colleague or colleagues, or condone discrimination, harassment or bullying by others.

The post-holder is also required to co-operate with measures introduced to ensure equality of opportunity.

NO SMOKING POLICY

The Trust is a no smoking/e-cigarette/vaping organisation except for designated external areas, in accordance with Trust Policy.

MISCELLANEOUS

This job description is an outline of the key tasks and responsibilities of the post and is not intended to be an exhaustive list. The job may change over time to reflect the changing needs of the Trust and its services as well as the personal development.





The Royal Shrewsbury Hospital

Telephone: 01743 261000

Minicom: 01743 261213

Address:

The Royal Shrewsbury Hospital

Mytton Oak Road

Shrewsbury

SY3 8XQ

Getting to The Royal Shrewsbury Hospital

The Princess Royal Hospital

Telephone: 01952 641222

Minicom: 01952 641222 Ext: 4995

Address:

The Princess Royal Hospital

Apley Castle

Telford

TF1 6TF

Getting to The Princess Royal Hospital